



**BelBagno**  
bagno bello e' vita bella

BelBagno Italian Bathroom ware



www.belbagno.com.au



sales@belbagno.com.au



41 Roberts rd.,  
Greenacre NSW 2190

## SERVICE CALL AUTHORIZATION

### CUSTOMER DETAILS:

Name ..... Tel/ Mobile .....

Address .....

Invoice number.....Product Code.....

Merchant business name.....

Products issue .....

Copy of Customers receipt or merchant Invoice must be provided with this form. Clear photos of faulty or damaged products are required.

In some cases, prior to the service call being arranged, BelBagno will request the customer's credit card details. This will occur only when, in BelBagno's opinion, the call out is the result of faulty installation.

**SHOULD THIS BE A WARRANTY CLAIM NO COSTS WILL OCCURE AND MONEY WILL BE REFUNDED.**

Effective 1 January 2018. A call out fee of \$120 + GST applies below.

This charge covers the call out fee and the first 30 minutes of labour. After that time the service rate becomes \$45.00 per 30 minutes.

The above charges will apply where:

- The product is not a BelBagno product differs from the information provided above
- The product has not been installed by the licensed plumber/ electrician
- The product has not been installed as per installation instructions
- The product has been damaged at installation stage
- The issue is not a fault in manufacture
- Damage is caused by non-compliance with BelBagno cleaning instructions
- Installer has made any 'custom alterations' to products, for example alteration of cisterns or modifications to valves

In signing this form, I/We acknowledge that I/We fully understand the terms and conditions associated with this service request and agree to them, in total.

PRINT NAME .....SIGNATURE ..... DATE .....

This form must be completed in full, signed and emailed to BelBagno Italian Bathroomware before any service proceeds.

Comments as to service:

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SERVICE COMPLETED ON:



**BelBagno**  
bagno bello e' vita bella

**CEZARES**<sup>®</sup>



**Art & MAX**